

Frequently Asked Questions

When is the 2021 NICHE conference?

April 13 – 15, 2021

Where is the 2021 NICHE conference?

The conference is virtual. All registrants will receive access to the virtual conference platform one week prior to the conference.

What is the theme and categories for the 2021 NICHE Conference?

The theme for the conference is Driving Geriatric Excellence. Key themes include caregiving, leadership, equity, practice environment improvement, innovations in care of older adults, and NICHE program development.

2021 NICHE Conference Registration Fees

| Member Rates | Non-Member Rates |
|---|------------------|
| \$300 | \$350 |
| <p>Conference fees are payable by credit card only. <i>There is no early bird or advanced registration pricing this year.</i></p> | |

Where can I find general information about the conference?

Conference information can be found on the [NICHE website](#) in the “Conference” tab.

Where do I go to register for the conference?

Visit: [Conference Registration](#)

How do I apply my credit roll-over code?

If you had roll-over credit from the 2020 conference, you should have received a discount code from Finance@nicheprogram.org. In order to redeem your credit, enter the code provided in the ‘Enter Your Discount Code’ field on the payment page at checkout. You must click ‘Apply’ and agree to the terms and conditions in order to submit your registration. Contact Finance@nicheprogram.org if you need the code to be resent.

What if I have a remaining credit balance?

You may apply the remaining credit balance to another registration. If you do not wish to apply the remaining balance to another registration you may apply the credit toward a NICHE store purchase. Please contact finance@nicheprogram.org for details regarding both options.

Can I pay for the conference by check?

No. All conference fees are payable by credit card only.

How do I know my registration is complete?

Your registration will be confirmed by e-mail. Your registration is only complete when a confirmation email is received. Payment must be received in order to finalize registration. If you do not receive a confirmation and are sure you completed registration contact conference@nicheprogram.org.

Is there a group discount for the 2021 NICHE Conference?

No.

Can I cancel my registration and receive a refund?

Refund requests that are received by March 1, 2021 will be granted a full refund less the processing fee (\$50). No refunds will be granted for cancellations received on or after March 2, 2021. Credit roll-over from the 2020 NICHE Conference is not eligible for a refund.

How do I cancel my registration?

To cancel your registration, you must send an email to finance@nicheprogram.org with the subject line "Cancellation of 2021 Conference Registration"; include registrant name(s) and confirmation number(s) in the body of the email to ensure proper handling. Cancellations are not accepted by phone. The credit card on file will be credited the eligible refund amount within 48 hours of your cancellation request.

When will the full program be available?

Full program details are available now. Visit the [conference schedule](#)

When will the 2021 NICHE Conference App be available?

The conference app will be available beginning April 6, 2021. Registrants will receive an email with instructions on how to download the app at the beginning of April.