

Frequently Asked Questions

When is the conference?

Monday, April 27 to Friday, May 1, 2020

Where is the conference?

New Orleans Marriott
555 Canal Street
New Orleans, LA 70130

What is the theme and categories for the conference?

Theme: Driving Geriatric Excellence, with an emphasis on technology and innovations.

The main categories are:

- Health and Well-being of Older Adults
- NICHE Program Development and Practice Environment
- Safety Across the Continuum
- Technology and Innovations

Conference Registration Fees

Member Rates	Early Bird Registration 5/15 - 10/25 (11:59 PM EST)	Advance Registration 10/26 - 3/13 (11:59 PM EST)	Late Registration 3/14 – 4/17 (11:59 PM EST)
5 Days	\$750	\$850	\$950
Non-Member Rates	Early Bird Registration 5/15 - 10/25 (11:59 PM EST)	Advance Registration 10/26 - 3/13 (11:59 PM EST)	Late Registration 3/14 – 4/17 (11:59 PM EST)
5 Days	\$950	\$1050	\$1150

Where can I find general information about the conference?

Conference information including call for abstract deadlines, registration information, room reservation details, sponsorship opportunities and more can be found at nicheprogram.org > click on the “Conference” tab.

How do I register for the conference?

Visit nicheprogram.org > click the "Conference" tab > click "Registration" > and click the "Register Now" button at the top.

How do I reserve a hotel room to get the special rate?

Visit nicheprogram.org > click the "Conference" tab > click "Registration" > scroll down to "Accommodations" in the gray bar and click the "Book Now" button.

Please note: the only way to reserve a room at the reduced rate is by making a reservation through the NICHE website. Attendees will not be able to take advantage of the special rate by going directly through Marriott.

When is the cut-off date to book a hotel room at the discounted rate?

In order to receive the discounted hotel rate, rooms must be booked by Friday, March 27. Please note: there will be no extensions.

Can I pay for the conference by check?

Yes. The option to pay by check ends Sunday, March 1 (allow adequate time for check processing by your facility). Beginning March 2, all registrations must be paid online with a credit card.

If you are paying by check, payment MUST be received within 14 days of registration. Otherwise your registration will be subject to cancellation or an increase in the registration fee.

How do I know my registration is complete?

To finalize your registration, payment must be completed. Your registration will be confirmed by e-mail. If you do not receive your confirmation or you need a replacement copy, please contact us at conference@nicheprogram.org.

Are incomplete registrations saved in the system?

No.

How can I get the 20% group discount when I register?

Members registering five (5) or more persons are eligible to receive a 20% group discount. In order for the system to automatically apply the 20% group discount at checkout, you must register a minimum of five (5) attendees in your registration booking. In the summary section of the registration process, click "Add Person" in the top right corner to add an additional attendee. You will then follow the entire registration process for that attendee until you return to the summary section. Follow this step for each registrant you would like to add.

Separate payment: If you are part of a group registration but need to pay separately you must pay by check. During the registration process select the option to 'pay by check'. Everyone that is part of the group registration will need to send a check for payment and include the confirmation number provided at the completion of the registration process.

If you are not able to register as a group email finance@nicheprogram.org for assistance

Is payment accepted on-site?

No.